



Public Works



Visit San Bernardino County Public Works snow website for information on -

- Road closures
- Snow and weather reports
- Live mountain webcams
- How to report issues
- Snow removal guidelines
- Plowing route information
- Snow play information
- and more

SCAN HERE to get snow info or visit - snowinfo.sbcounty.gov



## WINTER REMINDERS

### Plowing on Highways -

- San Bernardino County Public Works is responsible for plowing County maintained roads and Special Districts roads. You may verify if your road is a County maintained road or Special Districts road by visiting our website or scanning the QR code above. Please remember that Caltrans is responsible for snow removal and cinder spreading on state highways and property owners are responsible for private roads and other roads not maintained by the County.

### Shoveling Driveways -

- Please wait until snowplows complete at least two passes before you shovel your driveway or attempt to clear your berm. Berms are a natural occurrence from plowing and the responsibility of the homeowner.
- When shoveling out your driveway, throw the snow to the right as you look toward the road. Please do not throw snow back onto the roadway.
- If you need assistance with clearing your driveway, look locally for private individuals and companies that are ready to help.

### Cindering -

- Public Works will lay cinders to improve traction on roads in freezing conditions.
- Cindering doesn't happen after every storm. It is only used after snow has stopped completely, widening is complete, and icy conditions exist.
- Cindered roads are predetermined and only roads that are steep or roads requested by CHP are cindered.
- Cinders are not a substitute for safe driving and properly equipped vehicles. Four-wheel drive, snow tires, and chains are the standard for driving in snow conditions.

## ROUTE TIMES

- Routes are created so in a typical 12 hour shift, one pass is made through the entire route.
- Crews are split into two 12-hour shifts until all roads are 100% passable.
- Plows are activated on paved roads when 2 to 3 inches of snow has accumulated.
- Route times vary depending on forecasted snow depth, snow accumulation rate, length of storm. If snow depth becomes too great, plowing operations become digging operations which increase route times.
- Even though snowplows may be activated prior to the end of a storm, typical route times begin once snow has stopped falling.

## ROAD STATUS DEFINITIONS:



### Passable/Emergency Lane:

Less than 8" of snow on road. Approved to travel only with properly equipped vehicles. Chains on all-drive wheels.



### Open:

Plow has made at least one pass on the road after snow has ended and road is widened to one full lane.

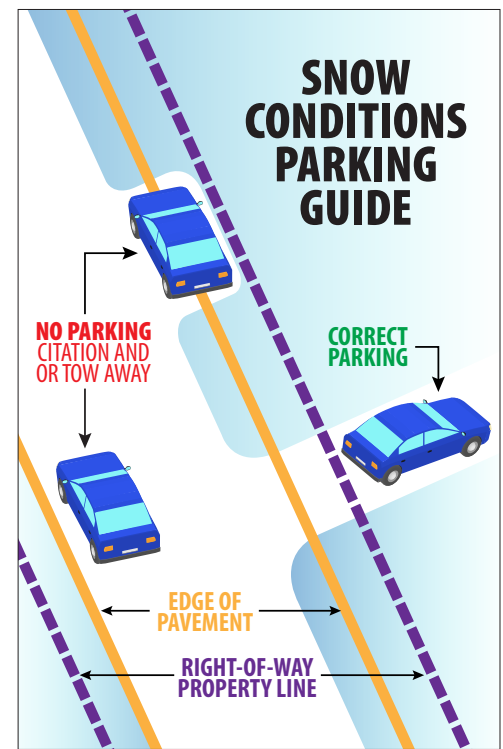


### Clear:

Plow has made at least two passes on the road after snow has ended. Plowed to maximum width to allow two-way traffic.

## HOW TO AVOID PROPERTY DAMAGE

- **San Bernardino County Code restricts parking on mountain streets when snow conditions exist.** It is best to keep your vehicle parked OFF the road or street right-of-way.
- Illegally parked cars, stalled cars, installation of chains, downed tree limbs, and downed power lines may cause routes to be skipped or modified.
- Flag your vehicle using a colored flag or any other device that would help snowplow drivers spot a snow-covered vehicle. Flagging helps protect your vehicle, however you are still subject to citation and/or towing of your vehicle should your vehicle impede snow removal operations. The County is not be responsible for damage to vehicles, trailers, recreational vehicles, or other items parked within the street right-of-way when snow conditions exist.
- Flag your walls, fences, light posts, shrubbery, sprinkler systems, etc. These items are virtually invisible as snow gets deep and should also be marked with red poles and flags when near the roadway.
- If your property is damaged during snow removal or cinder spreading operations, it will be in your best interest to obtain as much information as possible and then contact County's Public Works Radio Dispatch at (909) 387-8063 and explain the damage to them.
- You can file a claim with the County using the claim form found on the Risk Management website. If you are unable to download or print the claim form, please contact Risk Management at (909) 386-8655 and a claim form will be mailed or emailed to you.



## SAFETY TIPS

- Know what to do before, during, and after a winter storm. Have emergency supplies in place at home, at work, and in your vehicles.
- Listen to local officials and heed evacuation warnings and orders.
- During the winter season, mountain residents should be prepared to not have access down and up the mountain. Please plan ahead by having sufficient water and food supplies for your family and pets, along with necessary medications. Keep at least a two-week supply on hand.
- Stay off the road during and after a winter storm.

## FREQUENTLY ASKED QUESTIONS

### Who do I contact if I think my road may have been missed by snow-removal crews?

- (909) 387-8063 or SeeClickFix App. <https://dpw.sbcounty.gov/operations/see-click-fix>

### There is 3 inches of snow on the road, so will my road get plowed soon?

- As plows are activated at 2 to 3 inches, the length of time to get to your road depends on your road location and the depth of the snow. Be aware that it may take up to 12 hours until you see the first pass on your road.

### Why do I have a berm?

- To create a passable travel lane, snow plows push snow to the side of the road. Efforts are made to minimize berms, however they are a natural outcome when clearing snow.

### What if I have a life-threatening emergency?

- In emergency situations, please call 911. Emergency responders are equipped with special vehicles for traveling over snowy terrain.



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DOWNLOAD SeeClickFix  
TO SUBMIT REQUESTS

SEE it, CLICK it and we'll FIX it.

